



Your business
is our business.

REDACTED FOR PUBLIC INSPECTION

7852 Walker Drive, Suite 200
Greenbelt, Maryland 20770
phone: 301-459-7590, fax: 301-577-5575
internet: www.jsitel.com, e-mail: jsi@jsitel.com

June 29, 2017

Via Hand Delivery

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

**Re: WC Docket No. 14-58
2017 ETC Annual Report of Hopi Telecommunications, Inc.
Study Area Code 450815**

Dear Ms. Dortch:

On behalf of Hopi Telecommunications, Inc. ("Company"), JSI files the attached confidential version of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.¹ Company seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.² The redacted version is being filed this date via the FCC's Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

¹ 47 C.F.R. §§ 54.313, 54.422.

² *Connect America Fund et al.*, WC Docket Nos. 10-90 and 14-58, Protective Order, DA 16-296 rel. March 22, 2016 (Protective Order). 47 C.F.R. § 54.313(f)(2).

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form****REDACTED FOR PUBLIC INSPECTION**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	450815
<015>	Study Area Name	HOPI TELECOMMUNICATIONS COMPANY
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Carroll Onsae
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9285228428 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	consae@hopitelecom.com
	Form Type	54.313 and 54.422

(300) Unfulfilled Service Request Data Collection Form	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	450815
<015>	Study Area Name	HOPI TELECOMMUNICATIONS COMPANY
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<039>	Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

<300> Unfulfilled service request (voice)	1
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450815AZ310.pdf

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

0

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	450815
<015>	Study Area Name	HOPI TELECOMMUNICATIONS COMPANY
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Carroll Onsae
<035>	Contact Telephone Number - Number of person identified in data line <030>	9285228428 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed voice	
<410>	Complaints per 1000 customers for fixed voice	0 . 0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed broadband	
<440>	Complaints per 1000 customers for fixed broadband	0 . 0
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013

<010>	Study Area Code	450815
<015>	Study Area Name	HOPi TELECOMMUNICATIONS COMPANY
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<035>	Contact Telephone Number - Number of person identified in data line <030>	9285228428 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
450815az510.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	Yes

(600) Functionality in Emergency Situations Data Collection Form	REDACTED FOR PUBLIC INSPECTION	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	450815
<015>	Study Area Name	HOPI TELECOMMUNICATIONS COMPANY
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Carroll Onsae
<035>	Contact Telephone Number - Number of person identified in data line <030>	9285228428 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	450815az610.pdf

REDACTED FOR PUBLIC INSPECTION

(710) Broadband Price Offerings Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	450815
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<039>	Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

[illegible]

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	450815
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<035>	Contact Telephone Number - Number of person identified in data line <030>	9285228428 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com
<810>	Reporting Carrier	Hopi Telecommunications, Inc.
<811>	Holding Company	Hopi Telecommunications, Inc.
<812>	Operating Company	Hopi Telecommunications, Inc.

[illegible]

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	450815
<015> Study Area Name	HOPI TELECOMMUNICATIONS COMPANY
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<039> Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

<900> Does the filing entity offer tribal land services? (Y/N) Yes

<910> Tribal Land(s) on which ETC Serves

Hopi Tribe

<920> Tribal Government Engagement Obligation

450815az920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> Broadband comparability certification

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	450815
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<039>	Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP <http://www.hopitelecom.com/services-lifeline.php>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- | | |
|--|-------------------------------------|
| <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> Details on the number of minutes provided as part of the plan, | <input checked="" type="checkbox"/> |
| <1223> Additional charges for toll calls, and rates for each such plan. | <input checked="" type="checkbox"/> |

(2005) Price Cap Carrier Additional Documentation Data Collection Form <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	450815
<015> Study Area Name	HOPI TELECOMMUNICATIONS COMPANY
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Carroll Onsae
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<039> Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.	<input style="width: 100px; height: 20px;" type="text"/>	
<2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.	<input style="width: 100px; height: 20px;" type="text"/>	
<2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.	<input style="width: 100px; height: 20px;" type="text"/>	
<2024A> Round 2 Recipient of Incremental Support?	<input style="width: 100px; height: 20px;" type="text"/>	<input style="width: 100%; height: 60px;" type="text"/>
<2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A> Round 2 Recipient of Incremental Support?	<input style="width: 100px; height: 20px;" type="text"/>	<input style="width: 100%; height: 60px;" type="text"/>
<2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)	<input style="width: 100px; height: 20px;" type="text"/>	

(2005) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	450815
<015>	Study Area Name	HOPI TELECOMMUNICATIONS COMPANY
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Carroll Onsae
<035>	Contact Telephone Number - Number of person identified in data line <030>	9285228428 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	Yes - Attach Certification	
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}	450815az3010.pdf	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	Yes - Attach New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	Anchor Institutions Template.xlsm
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:			
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input checked="" type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	450815az3017.pdf
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<input type="radio"/> <input type="radio"/>
If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3019)	Either a copy of their audited financial statement; or		<input type="checkbox"/>
(3020)	(2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3021)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3022)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		<input type="checkbox"/>
If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

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(3005) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

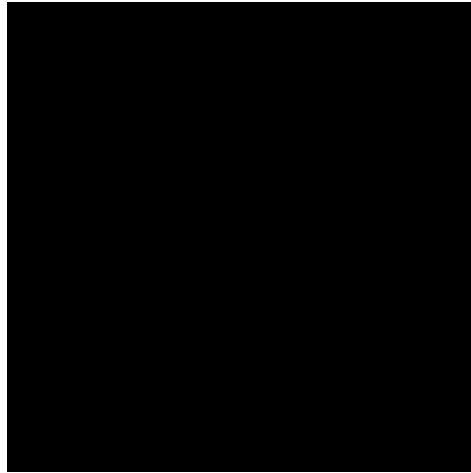
(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends



(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	450815
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<039>	Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	
--	--	--

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
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4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.	Name of Attached Document Listing Required Information	
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Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	450815
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<035> Contact Telephone Number - Number of person identified in data line <030>	9285228428 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039> Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>JSI</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	JSI
Name of Reporting Carrier:	HOPI TELECOMMUNICATIONS COMPANY
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 06/28/2017
Printed name of Authorized Officer:	Carroll Onsaie
Title or position of Authorized Officer:	President & General Manager
Telephone number of Authorized Officer:	9285228428 ext.
Study Area Code of Reporting Carrier:	450815 Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	HOPI TELECOMMUNICATIONS COMPANY
Name of Authorized Agent Firm:	JSI
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 06/28/2017
Name of Authorized Agent Employee:	Cassandra Heyne
Title or position of Authorized Agent or Employee of Agent	Consultant
Telephone number of Authorized Agent or Employee of Agent:	3014597590 ext.
Study Area Code of Reporting Carrier:	450815 Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

REDACTED FOR PUBLIC INSPECTION

REF	CUSTOMER NAME	DESCRIPTION OF SERVICE REQUESTED	SERVICE REQUESTED (✓ ALL APPLICABLE TO UNFULFILLED REQUEST)		BROADBAND	DESCRIBE HOW CARRIER ATTEMPTED TO PROVIDE SERVICE
			BROADBAND	VOICE	SPEED REQUESTED	
1	Customer 1	New Tel Installation		x		Physical location is in a dip/valley

Certification for Hopi Telecommunications, Inc.

**Demonstration of Compliance with Applicable Service Quality Standards and
Consumer Protection Rules**

In establishing this certification in its *2005 ETC Order*,¹ the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”² The Commission found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”⁴

Hopi Telecommunications, Inc. (“HTI” or the “Company”) hereby certifies that it is complying with applicable service quality standards and consumer protection rules. As a company owned by the Hopi Tribe, HTI operates under terms and conditions that afford its customers, most of whom are members of the Tribe, with the consumer protections and service quality standards that will be in their best interest. HTI has developed a Local Exchange Tariff modeled after the tariff of CenturyTel from whom it purchased the three local exchanges for which it was designated an ETC. The rules and

¹ *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

⁴ *Id.* at n. 72.

regulations in this tariff are based upon Arizona Corporation Commission (“ACC”) rules. Although HTI is not under the jurisdiction of the ACC, the consumer protection standards in the HTI tariff are the same as those required by the ACC for telecommunications carriers that are under state jurisdiction. These initial provisions may be modified from time to time with the approval of, or at the request of the Hopi Tribal Council. Other obligations include, but are not limited to, truth-in-billing requirements and CPNI, Red Flag Rules and other applicable federal requirements governing the protection of customers’ privacy.

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3. The Company furthermore will comply with all requirements set forth in the *2015 Open Internet Order* when it becomes effective.

Certification for Hopi Telecommunications, Inc.

Demonstration of Ability to Function in Emergency Situations

Hopi Telecommunications, Inc. (“Company”) hereby certifies that it is able to function in emergency situations as set forth in §54.201(a)(2).¹ The Company’s voice and broadband network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company has battery backup at all office locations and in its electronic equipment sites. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at all Central Office locations. They will continue to run as long as the Company has access to propane. The Company complies with the FCC's backup power requirements, effective October 16, 2015.

¹ Section 54.201(a)(2) requires ETCs that are designated by the Commission to “demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.”

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**(700) Price Offerings including Voice Rate Data
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	450815
<015>	Study Area Name	HOPI TELECOMMUNICATIONS COMPANY
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Carroll Onsaе
<035>	Contact Telephone Number - Number of person identified in data line <030>	9285228428 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

[illegible]

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(710) Broadband Price Offerings
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

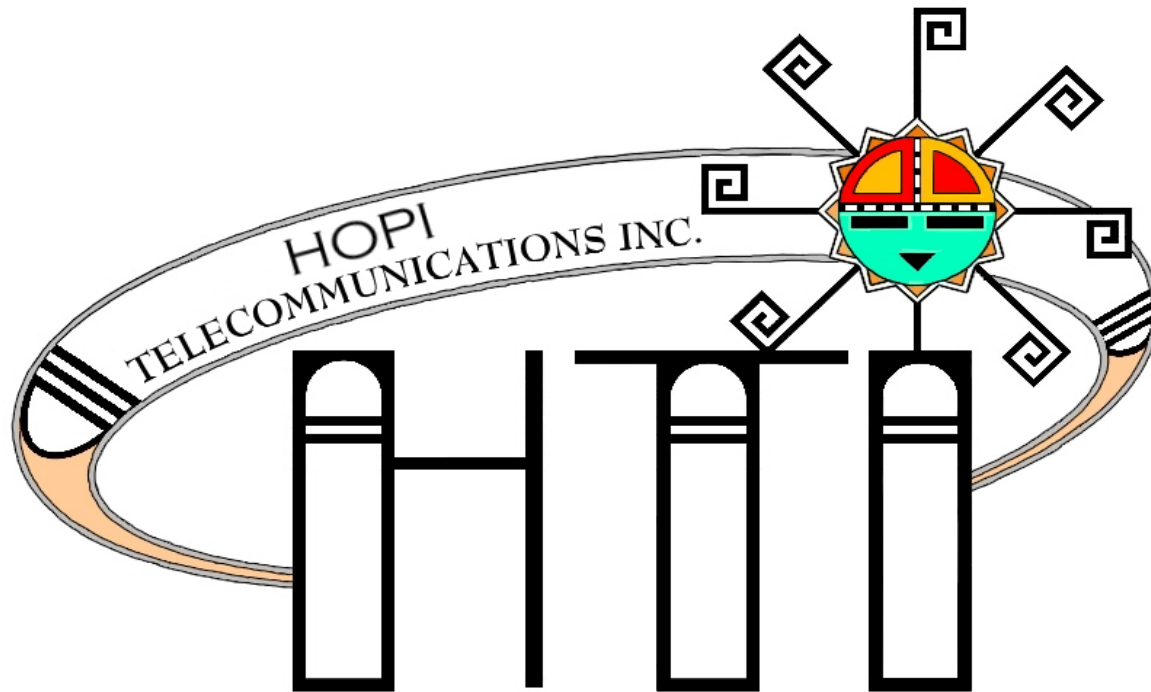
<010>	Study Area Code	450815
<015>	Study Area Name	HOPi TELECOMMUNICATIONS COMPANY
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Carroll Onsaе
<035>	Contact Telephone Number - Number of person identified in data line <030>	9285228428 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	consae@hopitelecom.com

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Hopi Telecommunications, Inc.

Annual Report

For the year ending 2016



**Owned by the Hopi Tribe, your
Telephone Company**

Objectives of the Annual Report

2

1. Report to Council on HTI's corporate affairs and business during the 2016 calendar year.
2. Provide a projection of the business activities HTI expects to undertake in the current calendar year 2017.
3. Report and submit an audited financial statement for fiscal year ending 2016.

Agenda

3

- HTI History & Purposes
- 2016 Activities
- 2017 Scheduled Activities
- 2016 Audited Financial Statement
- 2017 Budget

HTI History

4

- Hopi Tribal Council by Resolution H-043-2004 approved the business plan and HTI Charter.
- Hopi Tribal Council reaffirmed the purposes of HTI by Resolution H-004-2010.
- HTI Board of Directors consist of the following:
 - ▣ Board Chairman – James Underwood
 - ▣ Board Vice Chairman – Donald Massey
 - ▣ Board Secretary/Treasurer – Wilbur Maho
 - ▣ Board Member – Mickey McKandles
 - ▣ Board Member – Wilfred Moore
- Hopi Tribal Council provided an equity contribution of \$1,232,653 to HTI.

Purposes of HTI

5

- To construct, operate, and maintain telecommunications as a secure and profitable business of the Hopi Tribe...; and
- To develop, improve, and manage the telecommunications infrastructure on the Hopi Reservation and the lands of the Hopi Tribe; and
- To improve, promote, and develop businesses and economic opportunities for the Hopi Tribe and its members on or near the Hopi Reservation and the lands of the Hopi Tribe; and

Purposes of HTI (cont'd)

6

- To enable the Hopi Tribe to develop its resources for the benefit of Tribal members; and
- To provide for the efficient and effective utilization of the resources of the Hopi Tribe in a manner which protects the long-term interests of the Tribe and provides income and opportunities to the Tribe and its members from the utilization of those resources; and

Purposes of HTI (cont'd)

7

- To provide employment opportunities for the Hopi Tribe and its members on or near the Hopi Reservation and the lands of the Hopi Tribe; and
- To assist the Hopi Tribe in developing its Reservation into an economically viable homeland for present and future generations of Hopi people.

HTI Community Involvement

8

- HTI contributed over \$9,679 to various organizations for the benefit of Hopi Tribal members, Organizations and Entities include:

2016 Hopi Health Summit

Shungopavi Youth Program – Spring Break Activities

Hopi Tribe WIOA – Job/Education Fair

Native Public Media – Native Broadcast Summit

Hopi Code Talkers Recognition Committee

Hopi-Tewa Women's Coalition to End Abuse

Hopi Head Start Program – End of Yr Field Day

Village of Shungopavi – Earth Day Village Clean-up

Village of Sichomovi – Earth Day Village Clean-up

Village of Tewa – Earth Day Village Clean-up

Adams/Sakeva Family-ADOT Highway Clean-up

Village of Sipaulovi – Earth Day Village Clean-up

FUSD – Indian Education Support Program – Honoring Mothers

Hopi Law Day Committee - Hopi Law Day

Hopi Resource Enforcement Services - National Police Week

Hopi WIC Program

FUSD – Indian Education Support Program – Hopi Youth Program

Randall Ami – 4th of July Celebration

Hopi High School Students – Youth Ldrshp Conf

Miss Hopi Committee 2016 Miss Hopi Pageant

Shungopavi Clan Run – Annual Clan Run

Moenkopi Senior Center – Senior Field Day

First Mesa Elem School – Parents in Education

Hopi Tribe Economic Development Corp

Hopi Cancer Support Services – Conquer Cancer Run

Hopi Head Start Program – Disabilities Awareness

Hotevilla Bacavi Community School – Science Night

Hopi Veterans Services – Veteran's Day Event

Miss Hopi Committee – Run/Walk to Remember

Hopi Villages CSA's meeting

Hopi Natwani Coalition

Enhanced Lifeline Benefits

9

- Is a Federal Government program to assist qualified residents on Tribal lands with basic telephone rates.
- Requires annual qualification after the first 12 months.
- Provides for local calls and emergency services.
- No long distance is provided.

HTI's 2016 YRE Customer Data

10

- 1,314 Access Lines.
- 546 DSL customers.
- 485 Lifeline customers.
- 33 Satellite Internet customers.
- 18 WiMAX customers

Regulatory Authorities

11

HTI is regulated by:

- Federal Communications Commission (FCC)
- National Exchange Carrier Association (NECA)
- Universal Service Administrative Company (USAC)
- Rural Development Utility Program (RDUP) – (Contractual loan agreement)

FCC Rate Floor Adjustment

12

- Effective June 1, 2016.
- The FCC's universal support rule requires that an applied rate floor for residential basic telephone increase up to \$18.00, an increase of \$2.00.
- Lifeline customers are not affected with the adjusted rate floor.

2016 Activities

13

- The **American Recovery and Reinvestment Act (ARRA)** grant/loan award project is providing telecom services. The 61 mile fiber-optic infrastructure route from the Hopi Reservation to Holbrook is complete, all necessary equipment is installed to establish the first fiber-optic telecommunications connection between Hopi and the world.
- The fiber-optic capacity is 1 Gbps of service, and is expandable for more bandwidth when needed.

2016 Activities (cont'd)

14

- The fiber-optic infrastructure provides reliable and high speed broadband connectivity for HTI's customers.
- HTI is able to offer Digital Subscriber Line (DSL) Residential Plan options at download speeds from 4 Mbps to 15 Mbps and 1 Mbps upload speeds @ reduced prices.
- Installed up to 100 Mbps broadband service to various individual tribal, state and federal government entities, and various private business organizations.

2016 Activities (cont'd)

15

- In addition, via the ARRA project HTI offers voice & data services utilizing wireless point-to-multipoint WiMAX technology. (*WiMAX – Worldwide Interoperability for Microwave Access is a telecommunications protocol that provides fixed and mobile access to the Internet.*)
- WiMAX provides basic telephone (voice) and broadband (data) services to un-served locations in and around the communities of Hotevilla, Spider Mound and Jeddito.

2016 Activities (cont'd)

16

- HTI operates two (2) micro-wave connection sites, from Hopi to Mormon Mountain and Mount Elden, both located near Flagstaff, AZ.
- As a result of the ARRA, complete reliance on the micro-wave transport system is effectively reduced. The micro-wave connection on Mormon Mountain is terminated and any remaining micro-wave telecommunications traffic is transferred to Mount Elden.
- The FCC Reforms continued to guide Eligible Telecommunications Carriers (ETC) on its broadband deployment efforts to provide reliable, affordable and ready access to broadband.

2016 Activities (cont'd)

17

Central Office Activities

- ✓ Completed Fiber-To-The-Premise (FTTP) installation to various tribal, federal and private business organizations and, evaluated the cable and equipment design.
- ✓ Installed “key-systems” at various schools and village administrative complexes. *(A key-system is a multiline telephone system with multiple buttons permitting the user to select which phone line to use.)*
- ✓ Installed improved broadband electronics equipment to replace the outdated equipment, installation complete for Central Office sites at Keams Canyon, Second Mesa Host, Kykotsmovi and Polacca. *(electronics that enhance voice and broadband services using a fiber-optic network.)*

2016 Activities (cont'd)

18

Central Office Activities (cont'd)

- ✓ Installed ONTs in network facilities and including the two (2) Hopi Cell Tower facilities. (*ONT – Optical Network Terminal is a device that terminate an optical circuit at the customer premise.*)
- ✓ Collected HTI's existing cable route maps, digitized and created infrastructure data files for HTI records and the required FCC data reports.
- ✓ Maintained and purchased equipment, i.e., test sets, broadband loop carrier equipment, electronics upgrade equipment, soft-switch upgrades, etc., to upgrade and improve the systems network.

2016 Activities (cont'd)

19

Central Office Activities (cont'd)

- ✓ Expanded basic voice and broadband, WiMAX, and satellite internet services to customers.

Outside Plant Construction

- ✓ Completed FTTP construction at select locations, including Hopi housing development projects.
- ✓ Installed and maintained new cable routes for new customers.
- ✓ Maintained existing cable (fiber-optic and copper) routes.

2017 Scheduled Activities

20

Submit loan application to USDA Rural Utilities Service, to:

- ✓ Replace existing copper cable with fiber-optic cable throughout the plant infrastructure network.
- ✓ Build FTTP facilities and install customer premise equipment.
- ✓ Install standard based DSL equipment to enhance broadband services.

2017 Scheduled Activities (cont'd)

21

- ✓ Provide new voice switch equipment in the Second Mesa Host.
- ✓ Provide backup power generator equipment at three electronics cabinet locations.
- ✓ Provide DC power battery equipment at two central office locations.
- ✓ Provide enhanced micro-wave radio links at select locations where natural terrain limit construction, to provide reliable and adequate broadband services.

2017 Scheduled Activities (cont'd)

22

- ✓ Extend & enhance DSL-Internet and telephone services, to include:
 - Schools
 - Tribal & Federal/State Government Offices
 - Village residential and administrative offices
 - Health Care Facilities
 - Law Enforcement Facilities
 - Commercial Establishments
 - Housing
 - Churches

2017 Scheduled Activities (cont'd)

23

Other non-loan projects:

- ✓ Identify, research and investigate projects for their potential and feasibility to develop, improve and manage the telecommunications infrastructure on the Hopi Reservation and the lands of the Hopi Tribe.
- ✓ Projects for research include, but not limited to:
 - ❑ Provide telecommunications and broadband services to the Moencopi area; and

2017 Scheduled Activities (cont'd)

24

Other non-loan projects (cont'd):

- ❑ Identify and research government grant/subsidy programs to aid; telecommunications infrastructure construction, services to individual customers and, services to local schools and health care providers for their broadband needs; and
- ❑ Provide assistance to the Hopi Tribe to their community and economic development, and related projects.

2017 Scheduled Activities (cont'd)

25

Hopi Cell Towers (Hotevilla & Spider Mound)

- ✓ Maintain and operate tower facilities and maximize tower space usage.
- ✓ For effectual use of the towers, conduct research, design and implement wireless telecommunication services.
- ✓ Bring fiber-optics cable and electronics equipment to the towers.

THANK YOU

For more information on HTI, you may call:

Keams Canyon Office: (928) 738-HOPI (4674)

or

Flagstaff Office: (928) 522-8428

Hopi Telecommunications, Inc. (SAC 450815)

Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))

Hopi Telecommunications, Inc. hereby certifies that throughout 2016, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time. If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, the Company offers broadband service at the highest available speed.

Template for Reporting Community Anchor Institutions

Number	Name	Address
1	Hopi Tribe	Hopi Tribal Complex, Kykotsmovi, AZ.
2	Hopi Health Care Center	Hopi Health Care Center, Polacca, AZ
3	AZ Dept of Economic Security	AZ DES, Kykotsmovi, AZ
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ATTACHMENT - LINE 3017

ATTACHMENT REDACTED IN ENTIRETY